

Privacy and Legal

Driver Youth Trust Website Privacy Policy

The Driver Youth Trust ("DYT") ("We") are committed to protecting and respecting your privacy. This policy (together with our Terms & Conditions and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting www.driveryouthtrust.com you are accepting and consenting to the practices described in this policy.

"personal data" refers to information from which you are directly or indirectly identifiable according to EU General Data Protection Regulations (GDPR).

"we/us/our" refers to Driver Youth Trust (DYT) of Uncommon, 1 Long Lane, London, SE1 4PG, registered charity 1167893. Our nominated representative is Christopher Rossiter, Chief Executive, DYT.

Information we may collect from you

We may collect and process the following data about you:

- You may give us information about you by filling in forms on our site www.driveryouthtrust.com (our site) or by corresponding with us by phone, e-mail or otherwise. This includes information you provide when you register to use our Drive for Literacy toolkit, subscribe to our newsletter or The Week Ahead, participate in discussion boards or other social media functions on our site, enter a competition, promotion or survey, and when you report a problem with our site. The information you give us may include your name, address, e-mail address, phone number, school/organisation, financial and credit card information, personal description and photograph.
- On each of your visits to our site we may automatically collect the following information:
 - technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
 - information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times; download errors; length of visits to certain pages; page interaction information (such as scrolling, clicks, and mouse-overs); and methods used to browse away from the page and any phone number used to call our customer service number.

Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them see our Cookie policy.

Uses made of the information

Under GDPR we have the legal right to process data with your consent. According to Article 4(11) of the GDPR this is defined as “any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to him or her”.

We will use information you give to us to:

- carry out our obligations arising from any contracts entered between you and us and to provide you with the information, products and services that you request from us;
- provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about;
- to notify you about changes to our service;
- to ensure that content from our site is presented in the most effective manner for you and for your computer.

We will use information we collect about you:

- to administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- to improve our site to ensure that content is presented in the most effective manner for you and for your computer;
- to allow you to participate in interactive features of our service, when you choose to do so;
- as part of our efforts to keep our site safe and secure;
- to measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you with your consent;
- to make suggestions and recommendations to you and other users of our site about goods or services that may interest you or them, with your consent.

We may combine information we receive from other sources with information you give to us and information we collect about you. We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

If you tell us you do not want to receive communications from us, we will remove you from our list and will not send you further materials. This option will be clear on every email, or you can contact us at info@driveryouthtrust.com or 0203 897 0341.

Disclosure of your information

We may share your personal information with any DYT Trustees, our External Advisory Group and DYT staff members, as defined in section 1159 of the UK Companies Act 2006.

We may share your information with selected third parties including:

- Analytics and search engine providers that assist us in the improvement and optimisation of our site.
- We may disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If DYT or substantially all its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of DYT, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff may be engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Your rights

The GDPR gives you as an individual the following rights:

1. The right to be informed about the collection and use of personal data;
2. The right of access to any personal data and supplementary information we hold about you;
3. The right to rectify any personal data we hold about you which may be inaccurate or incomplete. Do this using our contact details on the website;
4. The right to request that we erase any data we hold about you;
5. The right to restrict processing of your personal data;
6. The right to data portability i.e. obtaining a copy of your personal data to re-use elsewhere;
7. The right to object that we use your personal data for particular purposes;
8. Rights in relation to automated decision making and profiling.

A 'reasonable fee' of £10 will be charged if a request for information is unfounded, excessive or repetitive.

We will inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. We will only use your data for the purposes you have given your consent

by opting in. You can exercise the rights above as you fill out sign up forms, or at any time by contacting us at info@driveryouthtrust.com.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to info@driveryouthtrust.com.

Disclaimer

Thank you for visiting the Driver Youth Trust website. We hope your visit has been an informative and enjoyable experience.

Every effort has been made to ensure the accuracy of information on the website. Please note that information given on this website is intended for general use, was correct at the time of publication, and will be updated from time to time. No responsibility can be accepted for action taken or refrained from solely by reference to the contents of this website. Please remember that each child and their special educational needs and literacy difficulties are different, and advice should be sought from several appropriate sources to support them.

Receipt of Emails from DYT Personnel

If you receive an e-mail from DYT and you are not the intended recipient, please inform the sender by return and delete the message. Information contained in messages sent by DYT personnel represents the views of the writer and is not necessarily the view of the charity. Permission to recreate the content of, or attachments to messages must be sought from the writer prior to reproduction. Any attachment to the email could contain software viruses, which may damage some computer systems. Whilst we take reasonable precautions to minimise this risk, we cannot accept liability for any damage sustained as a result of software viruses. We would recommend that you carry out your own virus checks before opening attachments.

Links to external websites

Throughout the DYT website there are links to other external websites. Whilst every effort is made to ensure that the website content is suitable, DYT cannot be held responsible for the content of these external sites.